

<b>Dividend Reinvestment Plan (DRP)</b>	
Q1	How do I elect for DRP via TIIH Online?
A1	<p>Go to TIIH Online website at <a href="https://tiih.online">https://tiih.online</a></p> <p>Log in with your user ID and password (<i>if you are already a user of TIIH Online, otherwise you are required to register as a new user before proceeding</i>).</p> <p>Select the DRP exercise (<i>take note that if you are not an entitled holder, the DRP exercise will not be visible for you to select</i>).</p> <p>Read and agree to the Terms &amp; Condition and Declaration.</p> <p>Select the CDS account that you wish to elect for DRP.</p> <p>Indicate the number of shares you wish to reinvest.</p> <p>Check the subscription details and handling fee payable and confirm.</p> <p>Pay your money via Maybank2u or any Financial Process Exchange (FPX) participating bank which you have an internet banking account.</p> <p>Once payment process is complete, go to Application History to download and print your e-Dividend Reinvestment Form (“DRF”) submitted for your record.</p> <p>You will also receive an email from TIIH Online acknowledging receipt of your successful submission of e-DRF.</p>
Q2	How do I make payment for the handling fee and stamp duty?
A2	<p>TIIH Online provides online payment facilities for you to make such payment.</p> <p>You can pay via Maybank2u or any Financial Process Exchange (FPX) participating bank which you have an internet banking account.</p>
Q3	I was making a payment for handling fee and the amount has been debited from my bank account, but suddenly TIIH Online shows ‘error 401/404’ in my computer screen, what should I do?
A3	<p>Logout from TIIH Online and re-login after 30 minutes.</p> <p>Once login, click “Application History” on the left side of the main page.</p> <p>Find your DRP submission in the listing in the listing of submissions.</p> <p>If you can find, this confirms your DRP submission is received by Tricor.</p> <p>Print your e-DRF for your record.</p> <p>If you can’t find your application, report the incidence to Tricor via email at <a href="mailto:tiih.online@my.tricorglobal.com">tiih.online@my.tricorglobal.com</a> by providing your full name, MyKad number and the name of the corporate exercise.</p> <p>Tricor will check and revert to you on the findings.</p>
Q4	How do I know that my online election is successfully submitted?
A4	<p>Within 5 minutes after you have submitted your e-DRF in TIIH Online, you will receive an e-mail from the Administrator of TIIH Online informing you that your e-submission is received.</p> <p>You can also find out by login to TIIH Online.</p>

FREQUENT ASKED QUESTION (“FAQ”) v1\_mar2022

	Select “Application History” on the left side of the main page. Find your e-DRF in the listing of submissions.
Q5	Do I need to submit the hardcopy of the DRF after I have made an e-submission of DRF via TIIH Online
A5	You are not required to do so.